

**Outlook 2000 The add-in "C:\WINDOWS\SYSTEM\ACTEXT.DLL" could not be installed or loaded**

1. Quit all programs that are running.
2. Click Start, and then click Search.
3. Click All files and folders.
4. In the All or part of the file name box, type extend.dat.
5. In the Look in: list box, click to select your hard disk.
6. Click Search.
7. In the search results, right-click the Extend.dat file, and then click Rename.
8. Type Extend.old, and then press ENTER.
9. On the File menu, click Close to exit the Search Results window.
10. Restart Outlook 2000.

To resolve this issue, rename and re-create the Outlook Extend.dat file. To do this, follow these steps: The Extend.dat file is re-created when you restart Outlook 2000.

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<http://kb.actforadvisors.com/questions.php?questionid=109>