

## Allied Financial Software Knowledgebase

### **Need to reinstall Act4Advisors 2.0**

**Question:**

I just got a new computer and installed act on it, however when I try to open my Act Database, it is missing the Act4Advisors add-on. Where can I download it from and can I get my software key re-issued?

**Answer:**

Act4Advisors 2.0 Installation compatible with ACT! 6.0(2004)

Note: Windows Vista and Windows 7 is not supported.

Close ACT and download the installation file <http://downloads.act4advisors.com/v2/wkstn-setup.exe> Save this file to your Desktop

Note: This installation will only install program files, layouts, and templates. It will not install a new database. You must restore your database from backup first before installing this file or if the database is shared on the server/host - you will need to locate it upon installation.

If you need further help on this issue contact [support@software4advisors.com](mailto:support@software4advisors.com) or you may call 770.475.9213 - support calls will require either a support contract or a support per incident fee.

<http://software4advisors.com>

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<http://kb.actforadvisors.com/questions.php?questionid=119>