

## **Allied Financial Software Knowledgebase**

### **Internet Explorer Script Error**

Please do all items in this article to resolve the Internet Explorer Script Error issue.

Part 1. An Error Occurred in the Script on the page.

URL: <http://kb.actforadvisors.com/loadpanel.php?Panel=Tree&c=>

To turn off script debugging in Internet Explorer:

\* In Internet Explorer, click the Tools button, and then click Internet Options.

\* Click the Advanced tab.

\* In the Settings list, under Browsing, select Disable Script Debugging (Internet Explorer) and Disable Script Debugging (Other), and then click OK.

Part 2. ActiveX errors are caused by certain browser settings and misconfigured system files. To fix the problem, please adjust the settings in Internet Explorer by following the steps below:

#### **Solution 1:**

Click the Tools menu at the top of your browser, and select Internet Options Click the Security tab at the top of the dialogue box Click on Trusted Sites and the Sites button In the first field named Add this Website to the Zone, type [http://\\*.actforadvisors.com](http://*.actforadvisors.com), [http://\\*.act4advisors.com](http://*.act4advisors.com), and [http://\\*.software4advisors.com](http://*.software4advisors.com) Uncheck the box Requires server verification (https:) for all sites in this zone. Click on the Add button and close Internet Explorer Restart ACT!

#### **Solution 2:**

Click the Tools menu at the top of your browser, and select Internet Options. Click the Security tab at the top of the dialogue box, and set Medium as the Security level for this zone. Click Custom Level button and ensure that the following are set to Enabled: Run ActiveX controls and plug-ins Script ActiveX controls marked safe for scripting Scripting Click OK after these settings are enabled. Click OK again to save your changes. Restart ACT!.

Part 3. If your browser was already set correctly, it's likely that you have a misconfigured system file. Here's how to reset the system file to the default settings:

Click the Start button in Windows. Select Run. Enter `regsvr32 msxml3.dll` in the Open: field, and click OK.

After a moment, a dialogue box notifies you that the file was properly reset. Click OK in the dialogue box to exit.

If you have Internet Explorer 8 follow the instructions below:

### **Compatibility View**

Internet Explorer 8 is a new release and some websites may not yet be ready for the new browser. Click the Compatibility View toolbar button to display the website as viewed in Internet Explorer 7, which will correct

display problems like misaligned text, images, or text boxes. This option is on a per site basis and all other sites will continue to display with Internet Explorer 8 functionality. When you click on the Compatibility View button for a site, you don't need to do it again as the next time you visit that site the browser will show it in compatibility mode. If for some reason you'd like to go back to browsing with Internet Explorer 8 functionality on that site, simply click the Compatibility View button again.

Try clicking the "Compatibility View" toolbar button to fix the problem. It's located next to the Refresh button on the Address Bar.

You can maintain a list within Internet Explorer 8 for sites that should be displayed in Compatibility View. From the Command Bar, select Tools, and then select Compatibility View Settings to add and remove sites from this list. There are also options for viewing all websites and intranet sites in Compatibility View.

Add and remove websites to be displayed in Compatibility View.

Log in to the machine as an Administrator and enable ACT! to run in Compatibility Mode for Windows XP. Please use all three of the following steps to resolve this issue.

Place ACT! in Windows XP Compatibility Mode:

Click on the Windows Start button, click Programs, click ACT! by Sage (or ACT! Premium) program group, right-click ACT! by Sage (or ACT! Premium), and then click Properties from the menu. The ACT! By Sage Properties dialog box appears.

Under the Compatibility tab, enable the Run this program in compatibility mode for option. Click the Windows XP (Service Pack 2) from the drop-down list. Enable the Run this program as an administrator option. Click OK to accept these changes. Launch ACT!.

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How to change the DPI settings on a Windows Vista Computer

Question

How to change the DPI settings on a Windows Vista Computer

Answer

<http://kb.actforadvisors.com/questions.php?questionid=164>