

Allied Financial Software Knowledgebase

ACT! by Sage Premium for Web Add-ons No Longer Function After Updating to ACT! by Sage 2010 SP1

Question

You have updated to ACT! by Sage Premium for Web 2010 SP1 and find that your third-party add-ons no longer work.

Answer

This issue is caused by web assemblies not having updated in the machine.config to reflect the correct version of the ACT! Premium for Web 2010 SP1 that was applied. To resolve this issue, please use the following steps from the computer hosting the ACT! Premium for Web database:

Right-click the ACT1210MachineConfigUpdater.exe file from the File Attachments area of this document, and then click Save Target As from the shortcut menu. A Save As dialog box appears.

Click the drop-down arrow at the Save in field, browse to your Windows Desktop, (do not rename this file), and then click Save.

Double-click on the ACT1210MachineConfigUpdater.exe file. A DOS command box will quickly flash on the screen and disappear after the assemblies have been correctly updated.

You should now be able to successfully access your add-ons.

<http://kb.actforadvisors.com/questions.php?questionid=193>