

Allied Financial Software Knowledgebase

You would like to know what changes have been made in ACT! Premium for Web 2010 SP1

Question

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Premium for Web 2010 SP1.

Answer

The ACT! Premium for Web 2010 SP1 release is focused on improving the quality of the ACT! Premium for Web 2010 release ("APFW") and includes number of usability enhancements. This list is provided to improve your installation and overall use experience of APFW 2010 SP1.

New Features & Product Improvements

Fixed Issues

New Features & Product Improvements

The following items listed below identify new features and improvements with the APFW SP1 release:

Opportunities For new databases, the Weighted Total column has been removed from the default Opportunity List view. After extensive user testing, this field was confusing to new users. This field can be added to the list view at any time using the customize column function. The total dollar value of the opportunities in the list view is now shows at the top of the list view for easier identification.

Navigation/Searching On the global toolbar (a.k.a. "the big easy buttons"), the search button will now access the Keyword Search dialog. On the Keyword search dialog, the gridlines have been removed from the search results. Contact Detail screen has been added back in as a related task in the left navigation for the contact detail view.

Groups and Companies A count for the total number of contacts in each group and company have been added to the detail views for both group and company records

[Return to Top](#)

Fixed Issues

Task List On the task list, if the user changes the date filter criteria to match a date with no activities (an example would be a distant future date) and then changes the date filter criteria back to "all dates", no data will appear until the user navigates away from the screen and comes back to it again. This issue has been resolved

Mail Merge Editing an existing Microsoft Word template from ACT! Premium for Web will automatically change the name of the file. Example: Letter.adt will become Letter[1].adt. This issue has been resolved. When attempting to use a template for mail merge that contains tables in the template, the template will not merge. This issue has been resolved.

Opportunities In the Opportunity detail view, if a user clicks on the Groups/Companies tab, and changes the drop down to show for "companies" and then clicks on the

"Add/Remove Companies" button, the dialog that will open will default to adding groups instead of companies. This issue has been resolved. The items in the "associations" box on the Opportunity detail view are clickable, but clicking on them produces no results. This issue has been resolved. Contacts In the phone number field, if the user highlights an existing phone number and uses the space key to delete the phone number, the user will be logged out of the database. This issue has been resolved. Microsoft® Word Integration When attempting to use Microsoft Word integration on ACT! Premium for Web with virtual directories, the integration does not work and users cannot create or merge to Microsoft Word templates. This issue has been resolved. Lookups When performing lookups on ACT! Premium for Web using Internet Explorer® 8, the user will receive a script error. This issue has been resolved. Outlook® Integration When using the option in Outlook integration to "check names in the following address books first" when sending mail, if a user types in just the name of the contact (not their email address), Outlook will crash. This issue has been resolved. Printing/Reports When attempting to print address book, users are unable to do so. This issue has been resolved. When running the Notes/History report, if the user unchecks the option for Notes (so that notes do NOT show on the report) the report starts to run and then generates an object reference error. This issue has been resolved. [Return to Top](#)

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