

## **Allied Financial Software Knowledgebase**

### **Scan&Organize - Folders not sticking**

The standard OrgXPath field in Act4Advisors is set to 50 characters. This means a folder path greater than 50 characters will get truncated and will be incorrect. This can be resolved by changing the name of the OrgXPath field to OrgXPathOLD. Locate a field named \_OrgPath and change its name to OrgXPath. You can then copy the data from the old field to the new field using Edit > Copy Field.

To change the name OrgXPath field to OrgXPathOLD: Go to Tools, Define Fields, highlight the field called OrgXPath from the list, and Click on Edit Field to change the name of the field.

Copy existing data in field OrgXPathOLD to OrgXPath only if you have data in those fields. Otherwise you may skip this step.

Go to Lookup, All Contacts. Then go to Edit, Copy fields from OrgXPathOLD to OrgXPath.

That is it. If you need further assistance please contact us support@software4advisors.com.

<http://kb.actforadvisors.com/questions.php?questionid=202>