Allied Financial Software Knowledgebase

Calendar View Shows All Mini Calendars

Question
You attempt to view the daily, weekly or monthly calendar and
only mini-calendars for future years are displayed across the
top of the calendar view.
Answer

// //]]> This can be caused by the DPI (dots per inch) for your monitor being set too high or a corrupted ACT! Preferences file. You can restore your calendar view by changing the DPI setting for your monitor and/or deleting and rebuilding the Preferences file.

DPI Settings
This issue may be the result of the default Windows font size DPI (dots per inch) being set to Large size (120 DPI) in Windows Vista, Windows 7, XP, and Server 2003, or Large Fonts in Windows 2000. To work around this issue, you must reduce your default Windows font size DPI setting. Follow the steps for your Operating System below.

Click to Expand/Collapse the sections below.

Windows 7 Right-click the Windows desktop, and then click Personalize from the shortcut menu. The Personalize dialog box appears:

Select Set custom text size(DPI) on the left hand side. The Custom DPI Scaling dialog box appears:

Ensure the percentage is set to 100%, which specifies 96 DPI and then click OK.

Click Restart Now to restart the computer to complete the changes.

Windows Vista & Windows Server 2008 Right-click the Windows desktop, and then click Personalize from the shortcut menu. The Personalize dialog box appears:

Select Adjust font size (DPI) on the upper left hand side. The DPI Scaling dialog box appears:

Under DPI Scaling, change the DPI setting display to Default

scale (96 DPI) and then click OK. The following warning appears:

Click Restart Now to restart the computer to complete the changes.

Windows XP & Windows Server 2003 Close ACT!. Right-click the Windows desktop, and then click Properties from the shortcut menu (or double-click the Display icon from the Windows Control Panel). The Display Properties dialog box appears:

Under the Appearance tab, ensure that the Font Size field is set to Normal:

Under the Settings tab, click the Advanced button. The Plug and Play Monitor... dialog box appears:

Under the General tab, in the Display section, change the DPI setting display to Normal size (96 DPI) and then click OK. The following Change DPI Setting message appears.

Click OK, and then restart the computer to complete the changes.

Windows 2000 Close ACT! Right-click the Windows desktop, and then click Properties from the shortcut menu (or double-click the Display icon from the Windows Control Panel). The Display Properties dialog box appears:

Under the Settings tab, click the Advanced button.

Under the General tab, in the Display section, change the Font Size display to Small Fonts - Normal size (96 dpi) and then click OK. The following Change System Font message appears:

Click OK, and then restart the computer to complete the changes.

Rebuild ACT! Preferences
If adjusting the DPI setting for your monitor does not resolve the issue, then you will need to rebuild your ACT! Preferences file. For instructions to rebuild ACT! Preferences, please see the following Knowledgebase article:
How To Rebuild ACT! Preferences
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