

**Ellipses Buttons or Drop-Down Lists Missing from Detail or List Views**

Question

You find that the ellipses buttons or drop-down lists are missing from your contact layout.

Answer

// //]]> This issue can be caused if the DPI (dots per inch) setting for your monitor is set higher than 96 DPI.

You can resolve this by changing the DPI settings for your monitor. Follow the steps for your Operating System below.

Click to Expand/Collapse the sections below.

Windows® 7: Right-click the Windows desktop, and then click Personalize from the shortcut menu. The Personalize dialog box appears:

Select Set custom text size(DPI) on the left hand side. The >Custom DPI Scaling dialog box appears:

Ensure the percentage is set to 100%, which specifies 96 DPI and then click OK.

Click Restart Now to restart the computer to complete the changes.

Windows Vista® : Right-click the Windows desktop, and then click Personalize from the shortcut menu. The Personalize dialog box appears: dialog box appears:

Select (DPI) on the upper left hand side. The DPI Scaling dialog box appears: dialog box appears:

Under change the DPI setting display to Default scale (96 DPI) and then click OK. The following warn. The following warning appears:

Click to restart the computer to complete the changes.

Windows XP and Windows Server 2003 : Close ACT!.  
Right-click the Windows desktop, and then click Properties from the shortcut menu (or double-click the Display icon from the Windows Control Panel). The Display Properties dialog box appears: dialog box appears:

Under the b, ensure that the Font Size field is set to Normal:

:

Under the click the Advanced button. The Plug and Play Monitor... dialog box appears: dialog box appears:

Under the in the Display section, change the DPI setting display to Normal size (96 DPI) and then click OK. The following Change DPI Setting message appears. message appears.

Click restart the computer to complete the changes.

