Allied Financial Software Knowledgebase

Address Book Prints With Large Fonts or Text Overlaps

Question
You are printing an Address Book (or other item) from your
ACT! database and find that the fonts are too large or the
text overlaps.
Answer

This is a known issue that is currently under investigation.

If Large Fonts (higher than the default size of 96 DPI) are being used for your Windows display, when you print items such as the Address Book from ACT!, the size of the font set in your print options is overridden by the Windows Large Fonts.

To work around this issue, you must reduce your default Windows font size. For instructions, click on the link for your operating system:

Windows 7®
Close all open programs on your computer. Right-click on your Desktop and select Personalize. The Personlization screen appears. Click Display in the lower left.
When the Display screen comes up, select the option for Smaller - 100% (default). This will make the system font size the default of 96 DPI. Click Apply.
You must logoff and log back on to your machine for the new settings to properly apply. When the following prompt appears, click Log off now.

Windows Vista® / Windows Server® 2008
Close all open programs on your computer. Right-click the Windows desktop, and then click Personalize from the shortcut menu. The Personalize dialog box appears:

Select Adjust font size (DPI) on the upper left hand side. The DPI Scaling dialog box appears:

Under DPI Scaling, change the DPI setting display to Default scale (96 DPI) and then click OK. The following warning appears:

Click Restart Now to restart the computer to complete the changes.
Windows XP® / Windows Server® 2003
Close all open programs on your computer. Right-click the Windows desktop, and then click Properties from the shortcut menu (or double-click the Display icon from the Windows Control Panel). The Display Properties dialog box

appears.

Under the Appearance tab, ensure that the Font Size field is set to Normal.

Under the Settings tab, click the Advanced button.

Under the General tab, in the Display section, change the DPI setting display to Normal size (96 DPI) and then click OK. The following warning appears.

Click OK, and then restart the computer to complete the changes.

Windows 2000®

Close all open programs on your computer. Right-click the Windows desktop, and then click Properties from the shortcut menu (or double-click the Display icon from the Windows Control Panel). The Display Properties dialog box appears.

Under the Settings tab, click the Advanced button.

Under the General tab, in the Display section, change the Font Size display to Small Fonts - Normal size (96 dpi) and then click OK. The following Change System Font message appears.

Click OK, and then restart the computer to complete the changes.

Once you have completed the process for your operating system, reopen ACT! and test the printing.

http://kb.actforadvisors.com/questions.php?questionid=220