Allied Financial Software Knowledgebase

Scan&Organize Tab is missing - How do I fix it?

Close ACT.
Scan & Organize:

1. Please uninstall Scan and Organize via Control Panel.
2. Locate file name;
Windows XP: C:\Program Files\ACT\Act for Windows\Plugins\cs_orgxnet2006.dll and delete it.
Windows 7 or Vista: C:\Program Files (x86)\ACT\Act for Windows\Plugins\cs_orgxnet2006.dll and delete it.
3. Locate C:\Windows\System32\ActOrgX.ocx and delete it.
For 64 bit Windows Vista or Win7 locate C:\Windows\SysWow32\ActOrgX.ocx
4. Locate C:\Windows\Actorg.reg and delete it. This is a hidden system files so be sure to show hidden files to remove it.
5. Do a computer search on your C:\ for the file dependentsdll.xml and delete.
Normally located;
Windows XP: C:\Documents and Settings\[your profile]\Application Data\ACT
Windows 7 or Vista: C:\Users\[your profile]\AppData\Roaming\ACT\ACT Data (For version Sage ACT! 2011 amd greater)
Windows 7 or Vista: C:\Users\[your profile]\AppData\Roaming\ACT\ACT for Windows 9-12 (For Version ACT! By Sage 2007 - 2010)
6. Next, download and reinstall Scan and Organize v4. For v5, email support@software4advisors.com
http://scanandorganize.com/ACT/scanandorganizeforactv4.exe

http://kb.actforadvisors.com/questions.php?questionid=228