

Allied Financial Software Knowledgebase

Cannot open the Act4Advisors Menu on Vista or Windows7 64 bit computer.

You notice that the 4Advisors menu does not bring down a list of choices. It appears the 4Advisors menu is not working.

To correct the menu, Go to your My Computer or Windows Explorer. Browse to C:\Program Files (x86) and copy the A4A folder to C:\Program Files

Restart ACT!

More details on how to copy the folder:

Click on the Windows Start button and choose Computer. Otherwise, right click on the Start button and choose Open Windows Explorer

Double click on Local Disk C: drive

Double click on C:\Program Files (x86)

Highlight the A4A folder and right click on it. Choose Copy

Choose the back button on the left side of the toolbar to go back to your C: drive

Highlight the C:\Program Files folder and right click. Choose Paste and accept any prompts you might have.

Restart ACT!

NOTE: ACT! 11.0 and less are not supported on Windows 7.

<http://kb.actforadvisors.com/questions.php?questionid=230>