

## **Allied Financial Software Knowledgebase**

### **Error - The database you are trying to access has been locked by an administrator**

Close ACT on all computers.

Go to Start on your computer, Run - type in actdiag and press Enter.

Click on the Databases button.

Single right mouse click on Advisor30 or your suspect/locked database.

Your database should now be unlocked and ready to go.

<http://kb.actforadvisors.com/questions.php?questionid=53>