Allied Financial Software Knowledgebase

Error - ACT 6.0 application has encountered a problem and needs to close. We are sorry for the inconvenience

Your ACT program was not installed properly. Something had interfered with the original installation process like Norton, MacAfee, etc..
Very Important Note: Before proceeding please have your ACT! CD and Serial Number handy.

Step A. Selective Startup

 Go to Start on your computer, Run, type in msconfig and press enter.
Choose Selective Startup. Click on the Services tab. Check Hide All Microsoft Services Press Disable All Press Apply and then OK. Reboot your computer. Keep the msconfig interface open

Step B. The proper way to uninstall ACT

 Close all programs Go to Start on your computer and select Control Panel Choose Add/Remove Programs Select ACT to remove.

Note: Do NOT remove Act4Advisors.
REBOOT YOUR COMPUTER Keep the msconfig interface open

Step C. Install ACT and Open ACT to properly Register.

Step D. Go to msconfig interface and choose Normal Startup on the General tab, Apply and OK   Reboot computer.

Step E. Open ACT.
Act4Advisors
http://software4advisors.com
Allied Financial Software, Inc.

http://kb.actforadvisors.com/questions.php?questionid=58