

**Error - from the Internet Connection Firewall Built in to Windows XP Pro**

**Question**

When launching ACT!, you receive a warning from the Internet Connection Firewall built into Windows XP Pro.

**Answer**

This warning occurs when the Windows Internet Connection Firewall software detects ACT! attempting to establish a network connection to your shared database. This is not an error. In order to share an ACT! database, you will need to disable this option on both the server machine and the client workstation. Note: The following information is provided as a convenience. Sage Software, Small Business Division, does not provide support for Microsoft Products. For more information on this topic go to Microsoft.com

To disable the Internet Connection Firewall, complete the steps below:

Open the Windows Control Panel. Double-click the Network Connections icon. The Network Connections dialog box appears. Right-click your Local Area Connection icon. The Local Area Connection Properties dialog box appears.

Under the Advanced tab, disable the Internet Connection Firewall option, and then click OK.

For more information on how to configure the Internet Connection Firewall in Windows XP, please refer to the following Microsoft Knowledge Base document: How to configure the Windows Firewall feature in Windows XP Service Pack 2

For more information on this topic, please refer to the following Knowledge Base Answer:

Title: How to Add ACT! to the Exception List for Windows XP Internet Connection Firewall

<http://kb.actforadvisors.com/questions.php?questionid=62>